

AUTOMATED ROUTE PLAN GENERATION

ABSTRACT OF THE DISCLOSURE

A communication system includes a tenant with multiple physical locations that include a number of packet enabled telecommunications devices managed by one or more call managers. To generate a route plan for use by a call manager in  
5 managing calls from these devices, a route plan wizard determines routing options, location information for the tenant, and gateway information for gateways available to the tenant and then automatically generates a route plan for use in routing telephone calls originating from the managed packet enabled telecommunications devices based on this information.